SWALE JOINT TRANSPORTATION BOARD 13 DECEMBER 2010

Subject:	Local Winter Service Plans
Director/Head of Service:	Director of Kent Highway Services
Decision Issues:	These matters are within the authority of the Kent County Council
Decision:	Non - key
CCC Ward/KCC Division:	All
Summary:	Details of the Local Winter Service Plans for the Swale area for 2010/11
To Note:	The Local Winter Service Plans for 2010/11
Classification:	THIS REPORT IS OPEN TO THE PUBLIC

SUPPORTING INFORMATION

Introduction

- 1. Following the worst winter in over 30 years, a consultation exercise was carried out of the winter service delivered by Kent Highway Services (KHS). The final consultation report was produced by Ipsos MORI on 12 June 2010. Additionally the views of joint transportation boards were sought and the results thereof have been added to the consultation report to produce a revised draft Winter Service Policy 2010/11.
- 2. On 14 September 2010 the Environment, Highways and Waste Policy Overview Committee supported the Winter Service Policy Statement and Plan for 2010/11 and these have been used as the basis for all KHS winter service operations. Additionally local district based plans have been produced as detailed below.

District Based Winter Service Plans

3. Following the consultation exercise it was clear that district councils were keen to be involved in winter service, particularly in relation to snow clearance in key town centre areas. Arrangements have been put in place this year whereby labour from district councils can be used during snow days. These arrangements worked well when deployed in January 2010. Additionally KHS will supply a small quantity of a salt/sand mixture to district councils to use on the highway network. The details are contained in the plan attached at Appendix 1. This plan enhances the work that KHS will continue to do in providing a countywide winter service. The local plan comes into effect when a snow emergency is declared that affects your area.

Pavement Clearance

- 4. The results of the consultation together with reports that came into KHS expressed concerns about clearing pavements/footways. To address this areas for clearing pavements have been identified in the district plans. These are the areas where local knowledge has indicated that people are concerned and would most like to be kept clear when there is snow and ice.
- 5. Members of the public are perfectly entitled to clear snow and ice on the pavement outside their home. It is unlikely they will be sued or held legally responsible for any injuries on the path if it has been cleared carefully.

Conclusion

6. Working in partnership with the district councils will enable KHS to provide an effective winter service across the county.

Contact Officer: Carol Valentine - 08458 247 800

Attachments: Appendix 1: Swale District Plan

Contents

1. KHS policy statement and plan

This will be the document approved by Environment Highways and Waste policy overview committee

2. Winter service procedure

During normal working hours the Community Delivery Team Leader will deal with all winter service matters, including managing local action in snow/ice emergencies. The Duty Officer (DO) will assume control out of hours. Community Delivery Team Leader (TL) will also ensure that adequate support is provided to DO out of hours in emergency situations and that a suitable handover briefing takes place at the start and end of the normal working day. See Appendix 1 for personnel roles in winter service.

- 2.1 The Duty Officer will commence duty at 12.00 hours on Friday until 08.00 the following Friday and will be responsible for all the actions below. Assistance will be given but the ultimate responsibility will be with the DO.
- 2.2 Immediately after 1400 hours daily the weather forecast/information will be available on email/telephone on 01622-221077. (Update forecasts may be available at 21.30 hours each day or when issued).
- 2.3 **Instructing and recording actions** –The DO will record action taken on the Winter Service action sheet (attached as Appendix 2). Email to Ringway; this will instruct them of the action that is needed. Provide as much detail as possible on the form. In the event that additional actions are needed, confirm by phone with the Ringway Duty Supervisor. If, in the opinion of the duty officer, or on a site check, different action is taken to that recommended by the Winter Duty Officer (WDO), please inform the WDO. Ringway will be informed directly of the main action. Duty Officer will decide and instruct on any other action needed.

The winter service action sheet should also be copied by email to the relevant Priority Response Officer, Team Leader and Community Delivery Manager. The PRO will ensure that a WAMS order is raised as soon as practicable. The PRO will save the form in the designated folder on the KHS IT system.

- 2.4 At weekends/bank holidays the winter forecast/action will be sent out at 14.00 hours or soon thereafter. In the event that a forecast is not received the DO will phone the KCC forecast on 01622-221077 to receive forecast and instructions.
- 2.5 If there are any changes, i.e. rain, contact the Ringway Winter Duty Supervisor as soon as possible to cancel/ amend the instruction and inform the WDO.
- 2.6 A snow/ice emergency can only be declared by a Community Delivery Manager (CDM). In the event of a snow/ice emergency being declared by the CDM, strategic action should considered, i.e. opening an Emergency Room and calling in other staff etc.

2.7 In a declared snow emergency the priorities are primary routes, secondary routes, recorded snow clearance priorities and finally anything reported by the public etc. All public reports are to be logged on the agreed spreadsheet (Appendix 3). This will usually be completed by the community liaison team who will also ensure that these enquiries are entered into the WAMS system and followed up accordingly.

3. Useful Phone numbers/sites

Weather

KCC Weather	01622 221077
London Weather	0207 241 3556 Number subject to ender
Police Force Control Switchboard	01622 690690 (24/7)
Traffic Link (informs all radio stations)	0207 012 3555
KCC Contact Centre	08458 247 800

4. Farmer Snow Plough Agreements

Details to be confirmed

5. Alphabetical list of roads & Traffic calming features Traffic calming features

Church Road, Murston	Speed cushions and width restriction
Langley Road, Milton	Speed cushions
Forge Lane, Upchurch	Traffic calming
Murston Road, Murston	Traffic calming
The Street, Bredgar	Traffic calming
Tunstall Road, Tunstall	Kerb build outs
The Street, Doddington	Traffic calming
Chilton Avenue Sittingbourne	Speed calming
South Avenue, Sittingbourne	Traffic calming
Rock Avenue, Sittingbourne	Traffic calming
Burley Avenue, Sittingbourne	Traffic calming
School Lane, Bapchild	Traffic calming
St George Avenue, Sheerness	Traffic calming
The Leas, Minster	Traffic calming
Harps Avenue, Minster	Traffic calming
New Road, Minster	Traffic calming
Warden Bay Road, Warden	Traffic calming
Rushenden Road, Sheerness	Traffic calming
Whitstable Road Faversham	Traffic calming
Bysing Wood Lane, Faversham	Traffic calming
Oad Street, Borden	Traffic calming
Bramblehill, Faversham	Traffic calming
Broomfield Road, Faversham	Traffic calming
Brewery Road, Sittingbourne	Traffic calming
Gadby Road, Sittingbourne	Traffic calming
Sandford Road, Sittingbourne	Traffic calming
Stanhope Avenue, Sittingbourne	Traffic calming
Sydney Avenue, Sittingbourne	Traffic calming
Seaside Avenue, Minster	Traffic calming
High Street, Eastchurch	Traffic calming
Warden Road, Eastchurch	Traffic calming
Leysdown Road, Leysdown	Traffic calming
Playstool Road, Newington	Traffic calming
Forge Lane, Upchurch	Traffic calming
Ferry Road, Iwade	Traffic calming
The Street, Iwade	Traffic calming
School Lane Iwade	Traffic calming

6. Snow clearance priorities, with details by town/area in priority order

Pavements

During snow days arrangements will be made to clear pavements in key town centre and other areas as identified and agreed by district council and KHS staff. The prioritised pavements/footways are identified in this document.

Sittingbourne Town Centre

Hospital	Sittingbourne Memorial Hospital
	Highsted Road
	01795 418300

Police Station Fire Station Ambulance Station Avenue of Remembrance Crown Quay Lane Crown Quay Lane

Railway Station Post Office

St Michaels Road Central Avenue

Shopping Centres

High Street West Street East Street



<u>Schools</u>

School Name	Address	Town	Postcode
	Avenue Of		
Borden Grammar School	Remembrance	Sittingbourne	ME10 4DB
Canterbury Road Primary School	School Road	Sittingbourne	ME10 4SE
Challenger Project Centre The	Ufton Lane	Sittingbourne	ME10 1JB
Fulston Manor School	Brenchley Road	Sittingbourne	ME10 4EG
Grove Park Community School	Hilton Drive	Sittingbourne	ME10 1PT
Highsted Grammar School	Highsted Road	Sittingbourne	ME10 4PT
Lansdowne Primary School	Gladstone Drive	Sittingbourne	ME10 3BH
Meadowfield School	Swanstree Avenue	Sittingbourne	ME10 4NL
Milton Court Primary School	Brewery Road	Sittingbourne	ME10 2EE
Minterne Community Junior			
School	Minterne Avenue	Sittingbourne	ME10 1SB
Oaks Community Infant School	Gore Court Road	Sittingbourne	ME10 1GL
Regis Manor Community School	Middletune Avenue	Sittingbourne	ME10 2HT
Sittingbourne Community		5	
College	Swanstree Avenue	Sittingbourne	ME10 4NL
South Avenue Infant School	South Avenue	Sittingbourne	ME10 4SU
South Avenue Junior School	South Avenue	Sittingbourne	ME10 4SU
St Peter's Catholic Primary		5	
School Sittingbourne	West Ridge	Sittingbourne	ME10 1UJ
Tunstall CE (Aided) School	Tunstall	Sittingbourne	ME9 8DX
The Westlands School	Westlands Avenue	Sittingbourne	ME10 1PF
Bapchild and Tonge CEP School	School Lane	Bapchild	ME9 9NL
Bobbing Village School	Sheppey Way	Bobbing	ME9 8PL
Borden CEP School	School Lane	Borden	ME9 8JS
Bredgar CEP School	Bexon Lane	Bredgar	ME9 8HB
Eastling Primary School	Kettle Hill Road	Eastling	ME13 0BA
Hartlip Endowed CEP School	The Street	Hartlip	ME9 7TL
Iwade Community Primary			
School	School Lane	Iwade	ME9 8RS
Kemsley Primary School	Coldharbour Lane	Kemsley	ME10 2RP
		Lower	
Lower Halstow School	School Lane	Halstow	ME9 7ES
Lynsted and Norton School	Lynsted Lane	Lynsted	ME9 0RL
Milstead and Frinsted CEP		-	
School	School Lane	Milstead	ME9 0SJ
Murston Infant School	Church Road	Murston	ME10 3RU
Murston Junior School	Sunnybank	Murston	ME10 3QN
Newington CEP School	School Lane	Newington	ME9 7LB
Rodmersham School	Rodmersham Green	Rodmersham	ME9 0PS
Teynham Parochial CEP School	Station Road	Teynham	ME9 9BQ
Holywell Primary School	Forge Lane	Upchurch	ME9 7AE

Council Offices	Swale House, East Street
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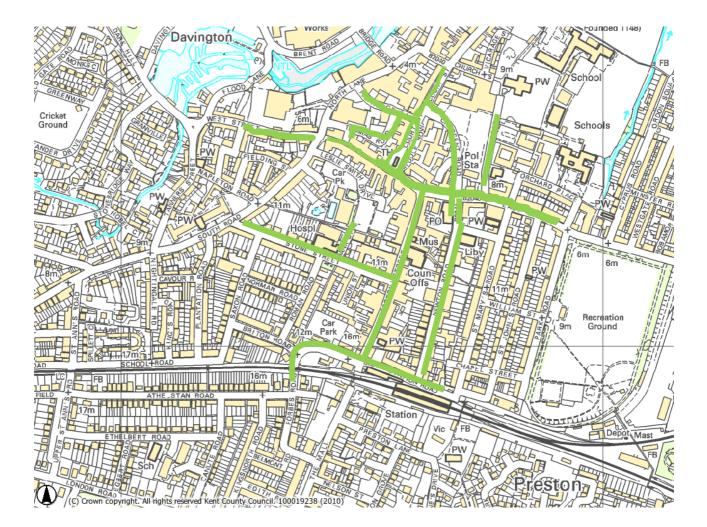
Industrial/Commercial	Eurolink Industrial Estate
	Mill Way Industrial Area

Retirement Homes

Name	Address	Town
Berkeley House	Lynsted Lane	Lynsted
Byfield Court	Sheppey Way	Bobbing
Chaucer House	9/11 Chaucer Road	Sittingbourne
Court Regis	Middletune Avenue	Milton Regis
Newington Court Care Home	Keycol Hill	Newington
Beatha House	99 Tonge Road	Murston
Beechfields	Conyer Road	Teynham
Blair Park	Crown Road	Milton Regis
Bridge House	115 Grovehurst Road	Kemsley
Cartref House	22 London Road	Sittingbourne
Doubleday Lodge	Glebe Lane	Sittingbourne
Ellens Court	Lady Margaret Manor Road	Doddington
Elvy Court	200 London Road	Sittingbourne
Frognal Farmhouse	Lower Road	Teynham
Hanningfield	99 London Road	Sittingbourne
Hill Farm	15 Keycol Hill	Bobbing
Insight	Brusons, 5 London Road	Teynham
Northwood House (I L G)	28 London Road	Sittingbourne
Park Road	78/82 Park Road	Sittingbourne
Pine Lodge	32 Key Street	Sittingbourne
Ulcomb House	24 London Road	Sittingbourne
Welcome House - The Cedars	2 Hartlip Hill	Hartlip
Westdene (I L G)	26 London Road	Sittingbourne
Whiteleaf Cottage	Lower Road	Teynham
Woodstock Residential Home	80 Woodstock Road	Sittingbourne
Wurel House	135 London Road	Sittingbourne

Faversham Area

Hospital	Faversham Cottage Hospital Stone Street 01795 563032
Police Station	Church Street
Fire Station	Ashford Road
Ambulance Station	Canterbury Road
Railway Station	Station Road
Post Office	East Street
Shopping Centres	Preston Street West Street Market Square Court Street East Street Crescent Road Church Street



<u>Schools</u>

School Name	Address	Town	Postcode
Abbey School	London Road	Faversham	ME13 8RZ
Bysing Wood Primary School	Lower Road	Faversham	ME13 7NU
Davington Primary School	Priory Row	Faversham	ME13 7EQ
Ethelbert Road Primary School	Ethelbert Road	Faversham	ME13 8SQ
Luddenham School	Luddenham	Faversham	ME13 0TE
Queen Elizabeth's Grammar School	Abbey Place	Faversham	ME13 7BQ
Selling CEP School	The Street Selling	Faversham	ME13 9RQ
Sheldwich Primary School	Sheldwich	Faversham	ME13 0LU
St Mary of Charity CE (Aided) Primary			
School	Orchard Place	Faversham	ME13 8AP
Boughton-under-Blean and Dunkirk		Boughton-Under-	
Primary School	School Lane	Blean	ME13 9AW
Graveney Primary School	Seasalter Road	Graveney	ME13 9DU
Hernhill CEP School	Forstal	Hernhill	ME13 9JG
Ospringe CEP School	Water Lane	Ospringe	ME13 8TX

Council Offices Preston Street

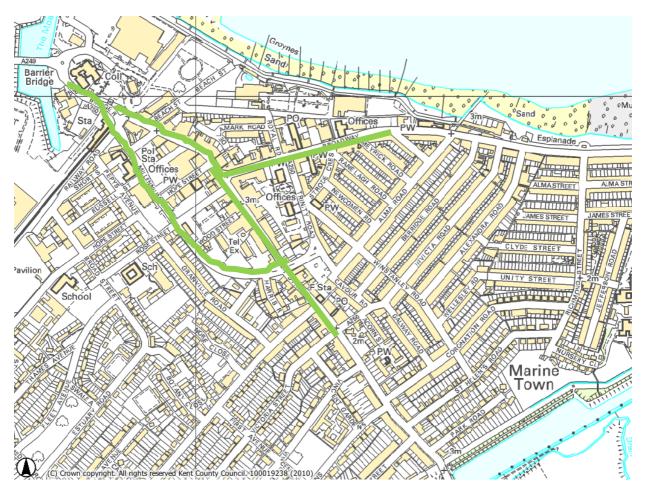
Retirement Homes

Name	Address	Town
Ashurst House	9 Briton Road	Faversham
Carnalea	5/9 London Road	Faversham
Cooksditch House Nursing & Residential	East Street	Faversham
Home		
Kiln Court	Lower Road	Faversham
Mill House	Salters Lane	Faversham
Osbourne Court	Sumpter Way	Faversham

Isle of Sheppey

Hospitals	Sheppey Community Hospital Barton Hill Drive, Minster 01795 879100
Police Station Fire Station Ambulance Station	Millennium Way, Sheerness. Church Road, Eastchurch Main Road, Queenborough
Railway Station	Railway Road, Sheerness Main Road, Queenborough
Post Offices	Broadway, Sheerness Chapel Street, Minster Minster Road, Minster High Street, Eastchurch
Shopping Centre	High Street Sheerness

Health Centre Harbour Street (south side), Woodlawn Street to the Centre Westgate Terrace (north side)



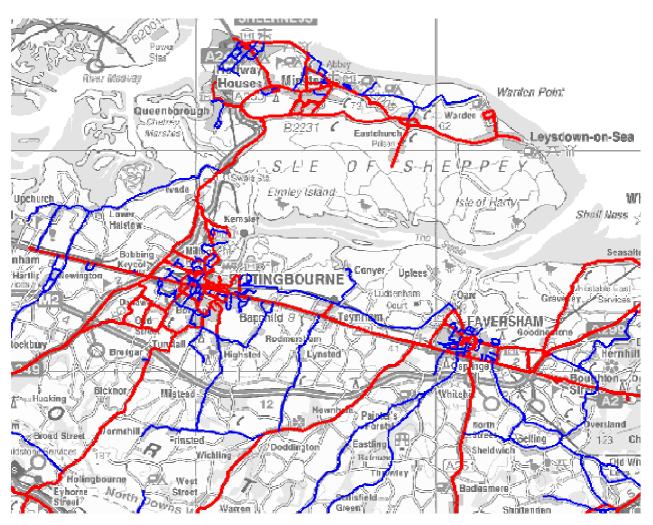
Schools

School Name	Address	Town	Postcode
Cheyne Middle School	Jefferson Road	Sheerness	ME12 2PU
Richmond Primary School	Nursery Close	Sheerness	ME12 2QT
Rose Street School	Rose Street	Sheerness	ME12 1AW
St Edward's RCP School	68 New Road	Sheerness	ME12 1LN
West Minster Primary School	St Georges Avenue	Sheerness	ME12 1ET
Queenborough Primary School	Edward Road	Queenborough	ME11 5DF
Eastchurch CEP School	Warden Road	Eastchurch	ME12 4EJ
Danley Middle School	Halfway Road	Minster On Sea	ME12 3AU
Halfway Houses Primary School	Southdown Road	Minster On Sea	ME12 3BE
Minster College	Minster Road	Minster On Sea	ME12 3JQ
Minster in Sheppey Primary School	Brecon Chase	Minster On Sea	ME12 2HX

Retirement Homes

Name	Address	Town
Barton Court	New Road	Minster-on-Sea
Winchester House	455 Minster Road	Minster-on-Sea
Alma Lodge	Alma Road	Sheerness
Alma Rest Home	19/23 Alma Road	Sheerness
Avalon Residential Home	Sexburga Drive	Minster on Sea
Blackburn Lodge	The Broadway	Sheerness
Bromfield House Rest Home	316 Minster Road	Minster-on-Sea
Insight - Eastchurch	83 High Street	Eastchurch
The Island Home	Main Road	Leysdown-on-Sea
Little Oyster	Seaside Avenue	Minster-on-Sea
The Mount & The Olives	9/13 Delamark Road	Sheerness
Neptune House	8/10 Neptune Terrace	Sheerness
Oakdene Rest Home	165 Minster Road	Minster-on-Sea
Sunny Fields	241 Queenborough Road	Minster on Sea
Waterside	75 Marine Parade	Sheerness
Welcome Home	Cliff View Gardens	Warden Bay
Willows	The Broadway	Minster-on-Sea

Plans of primary and secondary salting routes



Spot salt list i.e. wet spots on and off precautionary routes - Roads containing wet spots detailed plans at Preston satellite depot list as of 10/10/10

Snow Emergency primary actions

- Ensure that Kingsferry Bridge and route from Sheppey Way junction of A249 to Cowstead Corner is kept clear
- Ensure A2 is kept clear from Medway border to Brenley Corner
- Ensure B2231 Lower Road is kept clear from Cowstead Corner to Leysdown
- Ensure A299 is kept clear from Brenley Corner to Swale border near High Street junction
- Ensure all Hospitals, Police stations, Fire stations and Ambulance stations are accessible
- Sittingbourne High Street area footway as per map hand crew
- Sheerness High street area footway as per map hand crew
- Faversham Town Centre footway as per map hand crew
- Primary and secondary gritting routes are passable

As primary objectives have been met and resource permits

- Snow clearing and treatment service will be directed out of town centres as per secondary clearance maps
- Access to Schools will be cleared as agreed with KCC Education Services as and when Schools are open
- Access to and around doctors surgeries, nursing homes and retirement homes

7. Salt Bin Locations

Address	Parish / Town
Hawthorn Road - at junction with Chalkwell Road on railway side of road	Sittingbourne
St Paul's Street - near roundabout at junction with Chalkwell Road	Sittingbourne
Chalkwell Road - at junction with A2, opposite Country Club (pub)	Sittingbourne
Borden Lane - at junction with A2 on telephone box side of road	Sittingbourne
Grovehurst Road - on first bend from Iwade direction	Iwade
Swanstree Avenue - opposite No.80	Sittingbourne
St Michael's Road - along one way system	Sittingbourne
Sandford Road - at junction with Gadby Road	Sittingbourne
Sunny Bank - at junction with Church Road	Sittingbourne
Ambleside - at junction with Keswick Avenue	Sittingbourne
Cedar Close – up from junction of Glebe Lane	Sittingbourne
Victoria Road – junc A2 London Road	Sittingbourne
Gaze Hill Avenue – top of road by newer section	Sittingbourne
Panteny Lane - junction with School Lane	Bapchild
School Lane – on footpath by village hall car park	Bapchild
Church Road - junction of Blacketts Road	Tonge
Hollow Lane	Hartlip
Munns Lane	Hartlip
Mill lane Jnc A2	Hartlip
Grainey Fields	Hartlip
High Oak Hill - at top to the right of Bungalow (up against fence)	Newington
Church Lane - inside car park	Newington
Church Lane - on verge at junction	Newington
Church Lane - opp junc of Waldwell Lane	Newington
Wickham Close on corner of Wickham Close spur road (1 st left from A2)	Newington
Horsham Lane	Upchurch
Vicarage lane junction School lane in farmers field	Lower Halstow
School Lane, Iwade - opposite 52	Iwade
Dark Hill	Faversham
Ashford Road - in layby opposite service road to 75 - 93 Ashford Road	Faversham
Bysing Wood Road - junction with Bysing Wood Road (cross roads on top of hill)	Luddenham
Stoney Road - by steps	Boughton
Church Road	Boughton
Thread Lane 2/3rds of way down hill from Boughton just up from No.3	Boughton
Thread Lane further along road just up from driveway of next property, by Holly Cottage	Boughton
North Lane, South Street	Boughton
Bull Lane on junction with The Charltons	Boughton
Boughton Church Road o/s Wellbrook Farmhouse side of entrance (almost opp Boughton Court)	Boughton

Colonels Lane - junction with The Street	Boughton
Colonels Lane - opposite No. 18 in cul de sac	Boughton
Brickfield lane opposite Poplar View	Boughton
Clock House Lane by railway crossing	Brenley
Rhode Common Road - junction with Jezzards Lane	Dunkirk
St Paul's Road - o/s Garages Nr Highview end	Dunkirk
Boughton Hill – approx 25m down hill from Courtenay House, at back of footway	Dunkirk
Horselees Road – o/s 38.	Dunkirk
Canterbury Road – almost opposite 2 New Cottages	Dunkirk
Horselees Road – opposite Burnt Oast Road	Dunkirk
Denstead Lane - junction with A2	Dunkirk
The Street - junction Church Road – adjacent to the telephone box	Oare
Uplees Road – near bus shelter, o/s "Monte Rose"	Oare
Uplees Road – by Twin Laloy Sindicate	Oare
Head Hill - opposite Poplar Hall	Graveney
Head Hill - by railway bridge	Graveney
Monks Hill Road - by railway crossing	Graveney
Sandbanks Road	Graveney
Brunswick Fields, Conyer	Teynham
Lower Road -Stone crossing (railway crossing)	Norton
Rushett lane 100m from Faversham road Wrens Hill	Norton
Norton lane junc Lewson Street Road (in recreation ground)	Norton
Lewson Street Road by pub wall at sharp bend	Norton
Conyer Road - junction with Osiers Road	Conyer
Lower Road - by Bennetts Gardens Cottages	Buckland
The Broadway, Minster - o/s No. 48	Sheppey
Queenborough Drive, Minster - at junction with Glenwood Drive - o/s "Havering" (unmade part)	Sheppey
Waverley Avenue, Minster - opp No. 3	Sheppey
Scarborough Drive, Minster - on hill along made-up section of road o/s No 103	Sheppey
Warden Road, opposite Miramar	Sheppey
Plough Road, Eastchurch - opposite junction of Warden Road	Sheppey
Jenkins Hill, Eastchurch - on hill, left hand side travelling towards Leysdown	Sheppey
Main Road, Queenborough - by railway bridge	Sheppey
Southsea Avenue, Minster – o/s No.12 in location of natural spring	Sheppey
Augustine Road, Minster – near grassed area, side of No.21 Seaside Avenue	Sheppey
The Promenade, Leysdown - junc with Leysdown Road by telephone boxes	Sheppey
Southdown Road, Minster – top of road outside No.46	Sheppey
Rodmer Close, Minster – junction with Augustine Road	Sheppey
Banner way, Minster – junction with Admirals Walk	Sheppey
Warden Road, opposite Hearts Delight	Sheppey

School Lane - by chevron	Borden
Bannister Hill	Borden
Hearts Delight Road	Borden
Bexon Lane	Bredgar
Deans Hill	Bredgar
Wormdale Hill	Danaway
Stockers Hill	Rodmersham
Broad oak Road (Shell)	Milstead
Horn Hill - near gateway advertising signs (in West Cottage)	Milstead
Church hill - by Church	Doddington
Spratts Hill - junction with Margaret Manor Road	Doddington
Wychling Hill - at bottom of hill (Faversham Road West)	Doddington
Chequers Hill - halfway up hill	Doddington
Doddington to Newnham Road	Newnham
Champion Court Road (Sharsted Hill)	Newnham
George Inn Car Park	Newnham
Seed Road	Newnham
Straight Hill - near motorway bridge	Newnham
Newnham Lane - in dip near pink house – o/s Goose Meadow	Newnham
Lynsted lane at junc the street and Claxfield Road	Lynsted
Gravel Hill	Stalisfield
Hillside Road (opposite Woodsell)	Stalisfield Green
Thorney Croft Road	Stalisfield Green
Stalisfield Church Road - junction with Hillside Road	Stalisfield Green
Housefield Road	Stalisfield Green
Church Hill	Hernhill
Dargate Road	Hernhill
Thread Lane – Outside Thread Cottage	Hernhill
South Street – just up from Crouch Lane	Oversland
South Street –opp Old Chapel	Oversland
South Street – opp North Lane	Oversland
Winding Hill	Selling
Winding Hill - junction with Featherbed Lane	Selling
Selling Road - junction with Church Lane by school	Selling
Selling Court - junction with Norman Road	Selling
Perry Wood - o/s Rose & Crown Public House	Selling
Selling Road - junction with Crouch Lane	Selling
Norman Road - junction with Perry Wood Road	Selling
Stone Stile - junction Beeches Road	Selling
Junction Boughton Church Road, South Street	Selling
Sheldwich Lees Road - junction of Fisher Street Road	Sheldwich
Wilgate Green Road - junction with Throwley Road	Sheldwich
Bay Hill	Painters Forstal
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Brogdale Road - junction with Vicarage Lane	Painters Forstal
Workhouse Road	Throwley Forstal
Forstal Road	Throwley Forstal
Bagshill Road - junction with Parsonage Stocks	Throwley Forstal
Kettle Hill	Throwley Forstal
Heel Road - junction with Pettfield Hill Road	Throwley Forstal

8. Local agreements/actions with Districts/others

Swale Borough council will be supplying contract labour when available to work with Kent Highway staff to clear town centre paths in a snow emergency details are being formulated.

9. Emergency local control centres

Emergency control room at Swale Borough Council is not available.